

TAKE AIM**Step Three: FRAME**

It is important to state grounding principles about: (a) the desired outcomes for children, youth and families; (b) the quality and reach of supports (family, community, school and other systems); and (c) the accountability of local leaders. Partnerships should agree on a set of concise, public-ready statements that have communications value for their key audiences. Common statements help break down barriers and build bridges, giving actors focused on different outcomes and representing different institutions (e.g. schools, health, business, etc.) a reason to work together. All of this helps establish a common framework and common terms so groups can talk across traditional “silos.” Articulating the “bigger picture” helps keep the full range of stakeholders at the table.

Materials:

1. Outcomes Dashboard
2. From Core Principles to Common Language
3. Example: Translating Parallel Frameworks
4. Example: Outcomes Dashboard
5. Example: Indicators Dashboard – Top Picks

Step Four: ENGAGE

Engagement of a broad set of stakeholders that have the capacity and commitment to guide change is one of the hallmarks of effective collective impact work. A range of individuals that represent multiple perspectives, including the diverse populations in your community, can come together around a common focus on improving outcomes. Direct inclusion of young people, families and community members is one of the most instrumental ways to make a big picture planning process not only cross-system but “person-centered.” This requires explicit strategies for including community members and focus populations in not just problem identification, but in problem-solving and solutions design.

The variety of perspectives, data and information made possible by a diverse coalition membership base enables a more complete understanding of community problems and solutions. Effective assessments include a definition of community, identification of needs and concerns, identification of resources and strengths, and an understanding of relevant community history.

Materials:

1. Community Map
2. Assessment
 - a. Worksheet: Needs Assessment Questions
 - b. What Kind of Needs Assessment Data should Coalitions Collect?
 - c. Worksheet: Resource Asset Questions
 - d. What Kind of Resource / Asset Data should Coalitions Collect?
 - e. Assessment Summary
3. Engagement Strategy



FRAME: Outcomes

OUTCOME:

A condition of well-being for children, adults, families or communities.*

Children born healthy
Children succeeding in school
Civically engaged young people and adults
Economically stable families

*Friedman, Mark, 2007, *Trying Hard is Not Good Enough*

INSTRUCTIONS

For your focus population, what are the major outcomes that you hope to see?

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____

FRAME: Outcomes Dashboard

INSTRUCTIONS

1. For your population focus, note major categories of **subpopulations** across the top of the dashboard.
2. Keeping in mind a whole child or whole person approach, what are the major **outcome areas** for your population? If useful, edit the terminology in the first column of the dashboard.
3. For each subpopulation, what are the **major outcomes** that are the focus of your work? Map these into the relevant cells.

		WHO?		WHO?	
WHY? WHY?	subpopulations (e.g., age groups, household types) outcome areas				
	Academic/ Cognitive				
	Vocational/ Employment				
	Physical Health				
	Mental/ Emotional Health				
	Social Connection				
	Civic Engagement				
	Spiritual				

Discuss: Are there areas that are not your primary focus that need to be taken in consideration in order to meet your primary focus. Put an "x" in these areas.

Frame: From Core Principles to Common Language

Research, practice and public opinion offer a set of principles that can help us think more broadly about what it takes to improve outcomes. But are we really compelled to act on this knowledge?

These principles are not just suggestions about ways to improve our efforts. They are the instructions for doing business differently. Moving these principles consistently into practice requires establishing a new system of checks and balances to counter learned habits that keep us doing the same things even when they aren't working just because they are safe.

The Big Picture Approach encourages leaders to start with developing common terms that can be translated not only into vision and goal statements, but also into planning frameworks that provide a new people-centered way of looking at information. Once you have learned this new way of thinking, you are able to take it into the subsequent steps of action planning – taking stock, targeting action and tracking progress – but in a big picture way.

FROM CORE PRINCIPLES



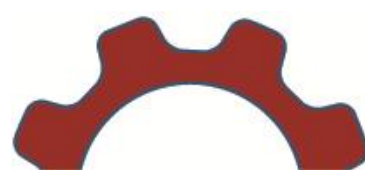
About Focus Populations

Invest early & sustain investments over time.
Support the whole person or household
Focus attention on those most in need.
Build on strengths, don't just focus on problem-reduction



About Community Context

People live in families and communities, not programs
To reduce problems & promote development, both personal & environmental factors must be addressed
Community ecology matters – across times, places & systems
The quality of supports matters as much as their reach & coordination



About Leaders

See people as change agents, not clients.
Engage all sectors & stakeholders
Coordinate efforts, align resources
Inspire & inform the public



TO COMMON LANGUAGE – Fill in your terms.

Expect adequate progress across OUTCOME AREAS:	Support all AGE GROUPS & POPULATIONS:	Address range of GOALS using range of APPROACHES:	Ensure adequate SUPPORTS:	Across TIMES:	Enlist full range of SETTINGS:	Implement all CHANGE STRATEGIES:	Engage all STAKEHOLDERS:

(See sample on back)



Example

Please note that the detailed lists below are provided as examples of commonly used language (e.g., America's Promise Alliance 5 Promises). A Big Picture Approach doesn't prescribe the specific language in each list but rather challenges leaders to be intentional in addressing all of the categories.

FROM CORE PRINCIPLES



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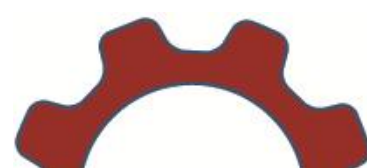
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TO COMMON LANGUAGE: A child & youth-focused example*

Expect adequate progress across OUTCOME AREAS:	Support all AGE GROUPS & POPULATIONS:	Address range of GOALS using range of APPROACHES:	Ensure adequate SUPPORTS:	Across TIMES:	Enlist full range of SETTINGS:	Implement all CHANGE STRATEGIES:	Engage all STAKEHOLDERS:
Learning Working Thriving Connecting Leading/ Contributing	Early Childhood School Age Middle School High School Young Adult <i>such as</i> Low Income Disabled Rural Minority	Problem-Reduction/ Protection Prevention Preparation/ Development Leadership/ Engagement	Caring Adults Safe/ Structured Places Healthy Start & Supports Effective Education Opportunities to Make a Difference	During School Weekends Before/ After School Summers Evenings Holidays	Families Schools Community Organizations Parks & Rec Faith Juvenile Justice Child Welfare Work/Business Neighborhoods Other	Increase Demand Align Policies & Resources Engage Youth/Families Improve Systems, Services & Programs	Educators Funders & Catalysts Advocates Providers Faith Business Policy Makers Public Agencies Parents Youth

*Ready by 21st example.



TRANSLATING PARALLEL FRAMEWORKS

WHAT ASSETS DO YOUTH NEED TO BE READY FOR COLLEGE, WORK AND LIFE?

THE FORUM FOR YOUTH INVESTMENT'S READY BY 21 OUTCOME AREAS	NATIONAL RESEARCH COUNCIL'S PERSONAL & SOCIAL ASSETS THAT SUPPORT DEVELOPMENT	SEARCH INSTITUTE'S INTERNAL ASSETS
Learning	Intellectual Development	Achievement Motivation School Engagement Homework Bonding to School Reading for Pleasure Planning & Decision Making
Working Thriving	Physical Development	Restraint Resistance Skills
Connecting	Psychological & Emotional Development	Integrity Honesty Responsibility Peaceful Conflict Resolution Personal Power Self-Esteem Sense of Purpose Positive View of Personal Future
Leading	Social Development	Caring Equality & Social Justice Interpersonal Competence Cultural Competence

WHAT SUPPORTS DO YOUTH NEED TO BE READY FOR COLLEGE, WORK AND LIFE?

AMERICA'S PROMISE ALLIANCE'S FIVE PROMISES	NATIONAL RESEARCH COUNCIL'S FEATURES OF POSITIVE DEVELOPMENTAL SETTINGS	SEARCH INSTITUTE'S EXTERNAL ASSETS
Safe Places	Physical & Psychological Safety Appropriate Structure	Safety Family Boundaries School Boundaries Neighborhood Boundaries Time at Home
Caring Adults	Opportunities to Belong Supportive Relationships	Caring Neighborhood Caring School Climate Family Support Positive Family Communication Other Adult Relationships Adult Role Models
Opportunities to Help Others	Positive Social Norms Support for Efficacy & Matterering	Positive Peer Influence Youth as Resources Service to Others
Effective Education	Opportunities for Skill Building	Creative Activities Youth Programs Religious Community
Healthy Start	Integration of Family, School & Community Efforts Basic Services (Implied)	Parent Involvement in Schooling

INDICATORS DASHBOARD (based on one state's starter list)

1. Highlight in green things you want to promote or increase.
2. Highlight in red problems you want to reduce or decrease.
3. Discuss: What do you think of this picture? What's missing? What do you want to add?

	Early Childhood (0-5)	Elementary Age (6-10)	Middle School (11-14)	High School (15-18)	Young Adults (19-24)
Learning	<ul style="list-style-type: none"> • Readiness to learn 	<ul style="list-style-type: none"> • Readiness to learn • 3rd grade reading • 3rd grade math skills 	<ul style="list-style-type: none"> • 8th grade reading • 8th grade math skills 	<ul style="list-style-type: none"> • High school dropout rate 	
Working				<ul style="list-style-type: none"> • High school dropout rate 	
Thriving (Physical Health)	<ul style="list-style-type: none"> • Child maltreatment • Immunizations 	<ul style="list-style-type: none"> • Child maltreatment 	<ul style="list-style-type: none"> • Child maltreatment • Teen alcohol use • Teen drug use • Teen tobacco use • Teen pregnancy • Youth suicide 	<ul style="list-style-type: none"> • Child maltreatment • Teen alcohol use • Teen drug use • Teen tobacco use • Teen pregnancy • Youth suicide 	
Connecting (Social/Emotional Well-Being)			<ul style="list-style-type: none"> • Juvenile arrests • Youth suicide • Juvenile recidivism rate 	<ul style="list-style-type: none"> • Juvenile arrests • Youth suicide • Juvenile recidivism rate 	
Leading (Civic and Community Engagement)			<ul style="list-style-type: none"> • Juvenile recidivism rate 	<ul style="list-style-type: none"> • Juvenile recidivism rate 	

EXAMPLE

Table Excerpted from *Indicators Guide developed by Forum and Child Trends (forthcoming)*

Ready by 21 Top Picks

Stages/Ages	Early Childhood 0 – 5 yrs	Elementary Age 6 – 10 yrs	Middle School 11 – 13 yrs	High School 14 – 18 yrs	Young Adults
Learning: Children & Youth Succeed in School					
% children ages 0-5 read to by a family member 6 or 7 times in the past week		% third/fourth-graders with proficient reading	% of students with high levels of "school connectedness"	High school graduation rate	% 18-24-year-olds enrolled in college, or completed college
Data Power	M	M	L	M	H
Communication Power	H	H	M	H	H
Proxy Power	H	H	H	H	H
Data source(s)	NSCH, NSAF	NAEP	Communities That Care; Profiles of Student Life: Attitudes & Behaviors; Add Health	NCES CCD, local administrative data	ACS
Working: Youth & Young Adults Are Ready for Work					
% children (0-5) with at least one employed parent		% children given useful roles in family and community	% students who participate in career awareness activities	% students with job internship/apprenticeship experience	% 18-24-year-olds employed
Data Power	H	L	L	H	H
Communication Power	H	H	M	H	H
Proxy Power	H	M	M	H	M
Data source(s)	21	Profiles of Student Life: Attitudes & Behaviors (Search Inst.)	Local school district data	local administrative data	ACS
Thriving: Children & Youth Make Healthy Choices					
% low birth weight		% children with a medical home	% youth who drank alcohol before age 13	% youth who drank alcohol in the past 30 days	% young adults overweight or obese
Data Power	H	M	M	M	H
Communication Power	M	M	H	H	H
Proxy Power	H	M	H	H	M
Data source(s)	NVSS	NSCH	YRBS	YRBS	NSCH
Connecting: Children & Youth Have Positive Relationships with Peers and Adults					
% of children whose parent describes the parent-child relationship as "very warm and close"		% of children who eat a meal with their family 6 or 7 days per week	% of children who "receive support from three or more nonparent adults"	% of students with high levels of "school connectedness"	% parents where parents are 20 or older, married, have at least 12 years' education, and at least one is employed
Data Power	L	L	L	L	H
Communication Power	H	H	M	M	H
Proxy Power	M	M	M	H	H
Data source(s)		Profiles of Student Life: Attitudes & Behaviors (Search Inst.)	Communities That Care; Profiles of Student Life: Attitudes & Behaviors; Add Health	ACS	
Leading: Youth Contribute to Their Community					
% of children ages 0-5 taken by family members on outings in the community one or more times within the past week		% children ages 6-17 who participated in sports teams, clubs, organizations, or other organized after-school activities in the past 12 mos.	% of children who participate in school decision-making	% youth volunteering in their community	% of 18-24-year-olds who voted in the previous general election
Data Power	M	M	L	M	H
Communication Power	M	H	M	H	H
Proxy Power	M	H	H	H	M
Data source(s)	NSCH, NSAF	NSCH, NSAF	Profiles of Student Life: Attitudes & Behaviors (Search Inst.)	NSCH	CPS; local administrative data

EXAMPLE